

Phonak Lyric™

What to expect over the next 24 hours



www.victorianhearing.com.au



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You may experience a little discomfort, as you are getting used to something being in the ear. Research has shown this will last anywhere from a few hours to a maximum of five days.

You may notice this more when sleeping. Try to sleep with as little direct pressure on your ears as possible. Sleeping on your back/turning is ideal.

If your ear is itchy do not scratch or pull at the ear. Instead, gently massage the side of your face near your ear.

Lyric is placed comfortably close to the ear drum. The placement of the device enables the ear to capture sound and funnel it towards the hearing organ just as it would without a hearing device. As a result, you will experience pure, natural sound quality and improved clarity tailored to your hearing.



Adjusting Lyric using the SoundLync



Remember the sound of your Lyric can be adjusted for optimal comfort!



For easy to follow instructions on how to adjust your Lyric Hearing aid volume and sleep mode using SoundLync watch this short video:

<https://www.youtube.com/watch?v=LBg3P8Llrks>



Self-removal instructions

You should not expect any pain. As discussed in your appointment if pain does occur, the device should be immediately removed by the audiologist or by yourself, if you feel comfortable performing this.

You should not have to remove Lyric between routine clinic visits. If you do need to remove the hearing aid for any reason and a trained Lyric professional is not available, you may remove the hearing aid yourself, or a friend or family member can assist using the SoundLync or a pair of blunt forceps. Once you remove the Lyric from your ear, it cannot be reinserted.



If you feel the need to remove your Lyric please follow the 4 steps outlined on the following pages.

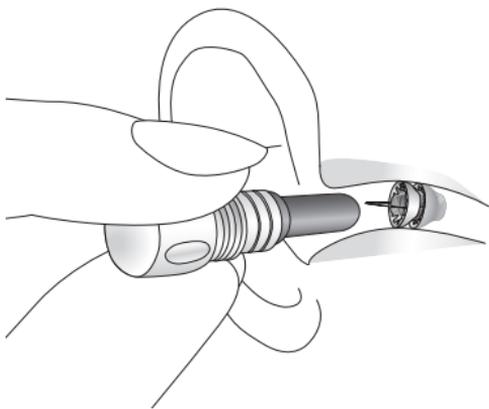


The full Lyric User Guide can be viewed online here:

https://www.phonak.com/content/dam/phonak/HQ/en/solution/products/Lyric/documents/Lyric3_UserGuide.pdf

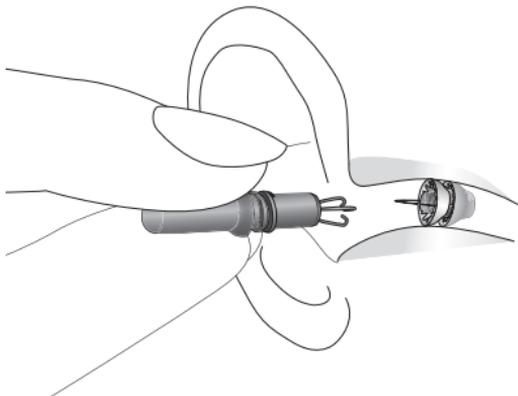
STEP 1:

If Lyric is still working, turn it OFF using the magnet (see the instruction in chapter 2.3 of the User Guide).



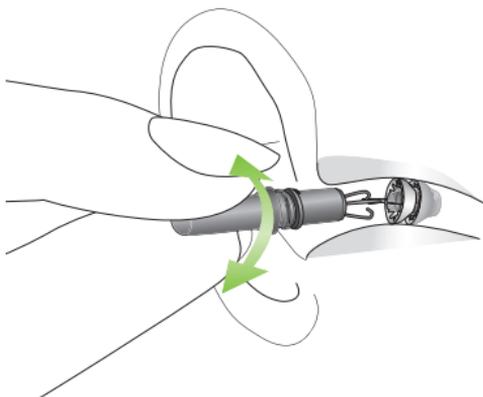
STEP 2:

Unscrew the cap of the magnet to expose the removal tool. Firmly hold the removal tool as you would hold a pencil, with your hand braced against your cheek. Slowly and gently insert the removal tool into the ear canal until it lightly touches the hearing aid.



STEP 3:

Gently remove the hearing aid using a circular motion, whilst opening and closing your mouth.



STEP 4:

When the hearing out is out of the ear, place it into its container. See your Lyric trained hearing professional as soon as possible to have your ear canal examined. Please return the used hearing aid to your Audiologist.

Should you have any questions or queries please contact:

info@victorianhearing.com.au

or call (03) 9558 8842.

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